



WANT TO HELP OTHER PEOPLE HELP THEMSELVES?

Citizens Advice East Herts is looking for **VOLUNTEER ADVISERS**

We are an independent local charity and currently need to recruit more volunteer advisers to join our incredible team. Our volunteers give their time, skills and experience to provide a free independent advice service to our local community.

You can make a real difference to people's lives, while being a member of a valued and enthusiastic team. You don't need any specific qualifications to join us. We value all experiences and skills, while providing full training. We have a hybrid working model, so you mainly work from home but can also meet at volunteer hubs. Volunteering with us gives you the opportunity to build skills and confidence, meet new people, be part of the local community as well as gain references and enhance your CV. We ask for a commitment of 6-7 hours a week.

To find out more please contact us:

- Online: www.citizensadviceeastherts.org.uk/volunteers/
- Email: training@citizensadviceeastherts.org.uk
- Phone: 01920 459946 for an informal chat.

What Citizens Advice East Herts volunteers say,

"Volunteering has been very rewarding, knowing that I have improved someone's situation by giving them a starting point just through a phone call or an email, and the variety of clients who come through is why my volunteering days are always interesting!"

"I was helped by Citizens Advice many years ago and thought it was a brilliant organisation as it sought to help people at difficult times in their lives, irrespective of their circumstances, and for free. I always hoped that I might be able to join the organisation when I retired. I have so much respect for our capable and dedicated staff and fellow advisers with whom it's a privilege to work."

If you need help, call our Message Line 01920 459944 anytime (we aim to return calls within 24 hours, except weekends) or visit www.citizensadviceeastherts.org.uk for our advice options.

Citizens Advice East Herts is a registered charity. If you'd like to help us help others, with our free, confidential and impartial advice please go to <https://citizensadviceeastherts.org.uk/support-or-donate/>